

Water Testing Phone Calls

It has come to our attention at BWD that some of our customers have received phone calls asking how their water tastes and offering to collect and analyze water samples at their home. **We at the Bath Water District would like to stress that these phone calls are not coming from us.** The District does routine monthly samples across the water system in order to ensure water quality and safety as well as daily water quality checks at the treatment plant. There is no need for customers to have their water tested individually in their home. The Bath Water District is not conducting any water surveys, at the home or by phone.

If you do have an issue with your water and would like a BWD representative to visit your home, we will be in BWD labeled trucks and can provide proper identification. We urge our customers to always be safe and understand who they are allowing into their home.